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Software Download Error Messages

A number of errors may occur during the download of software to an HP TR or HP SC. Once an error occurs the download process is halted, and the download procedure must be repeated when the fault is found.

The errors and their most likely cause are shown in table 1.

Displayed	Cause	Check
ER 1	DMX Framing Error	Cable connection
ER 2	DMX Noise Error	Cable connection
ER 3	DMX Overrun Error	Cable connection, PC configuration
ER 4	FLASH erase error	FLASH Vpp (12v) supply
ER 5	FLASH program error	FLASH Vpp (12v) supply
ER 6	FLASH Vpp error	FLASH Vpp (12v) supply

Table 1: HP Download Errors